



Harvard Pilgrim's ChoiceNet Tiered Hospitals

ChoiceNet, our tiered network product, includes thousands of Harvard Pilgrim-participating doctors and clinicians, plus more than 130 hospitals, who have met Harvard Pilgrim's high standards for providing quality care. You will pay different cost sharing based on a provider's assigned benefit tier.¹

When you see participating providers in a lower tier, you'll pay less. Your cost sharing increases when you receive services from higher tier providers. Refer to your Harvard Pilgrim *Schedule of Benefits* to determine your plan's actual cost sharing.

If you have established relationships with certain doctors, you'll want to make sure you find out what tier they are in to help you plan for your health care costs. Just because a doctor is affiliated with a certain hospital, it doesn't mean that they'll have the same tier level. To find your doctors' tiers, visit www.harvardpilgrim.org/choicenet or call us at (800) 848-9995 for assistance. If you're already a Harvard Pilgrim member, call (888) 333-4742.

Participating hospitals and their tiers

Massachusetts

Hospital	Tier
Addison Gilbert Hospital	1
Anna Jaques Hospital	1
Athol Memorial Hospital	1
Baystate Franklin Medical Center	2
Baystate Mary Lane Hospital	2
Baystate Medical Center	2
Berkshire Medical Center	3
Beth Israel Deaconess Hospital-Needham Campus	1
Beth Israel Deaconess Medical Center	2
Beverly Hospital	1
Boston Medical Center	1
Brigham and Women's Hospital	3
Cape Cod Hospital	3
Carney Hospital - A Caritas Family Hospital	1
Charlton Memorial Hospital	2

Participating hospitals and their tiers

Massachusetts

Hospital	Tier
Children's Hospital	3
Clinton Hospital	1
Cooley Dickinson Hospital	3
Dana-Farber Cancer Institute	2
Emerson Hospital	1
Fairview Hospital	2
Falmouth Hospital	3
Faulkner Hospital	2
Good Samaritan Medical Center - A Caritas Family Hospital	1
Hallmark Health Systems	2
Harrington Memorial Hospital	2
Healthalliance Hospital - Burbank and Leominster	1
Heywood Hospital	2
Holy Family Hospital - A Caritas Family Hospital	1

¹Harvard Pilgrim will update the providers' assigned benefit tier annually on January 1, starting in 2013. You may pay different cost sharing if your provider is assigned to a different benefit tier at this time. Consult the ChoiceNet provider directory for information on the tier levels of participating providers.

Participating hospitals and their tiers

Massachusetts (continued)

Hospital	Tier
Holyoke Medical Center	2
Hubbard Regional Hospital	2
Jordan Hospital	2
Lahey Clinic Hospital	3
Lawrence General Hospital	1
Lowell General Hospital	1
Marlborough Hospital	1
Martha's Vineyard Hospital	2
Massachusetts Eye and Ear Infirmary	1
Massachusetts General Hospital	3
Mercy Medical Center	1
Merrimack Valley Hospital	1
Metrowest Medical Center - Framingham & Leonard Morse	1
Milford Regional Medical Center	1
Milton Hospital	1
Morton Hospital & Medical Center	1
Mt. Auburn Hospital	2
Nantucket Cottage Hospital	2
Nashoba Valley Medical Center	1
New England Baptist Hospital	1
Newton Wellesley Hospital	2
Noble Hospital	1
North Adams Regional Hospital	1
Northshore Medical Center - Salem & Union	2
Norwood Hospital - A Caritas Family Hospital	1
Quincy Medical Center	1
Saint Anne's Hospital - A Caritas Family Hospital	2
Saints Medical Center	1
Signature Healthcare Brockton Hospital	1
South Shore Hospital	3
St. Elizabeth's Hospital - A Caritas Family Hospital	2
St. Luke's Hospital	2
St. Vincent Hospital	1
Sturdy Memorial Hospital	3
The Cambridge Health Alliance	1
Tobey Hospital	2
Tufts Medical Center	2
Winchester Hospital	2
UMass Memorial Medical Center - Hahnemann, Memorial & University	3
Wing Memorial Hospital	1

Participating hospitals and their tiers

New Hampshire

Hospital	Tier
Alice Peck Day Memorial Hospital	2
Androscoggin Valley Hospital	3
Catholic Medical Center	1
Cheshire Medical Center	1
Concord Hospital	3
Cottage Hospital	1
Elliot Hospital	1
Exeter Hospital	3
Franklin Regional Hospital	2
Frisbie Memorial Hospital	2
Huggins Hospital	2
Lakes Region General Hospital	1
Littleton Regional Hospital	3
Mary Hitchcock Memorial Hospital	3
Monadnock Community Hospital	2
New London Hospital	2
Parkland Medical Center	1
Portsmouth Regional Hospital	3
Southern NH Medical Center	1
Speare Memorial Hospital	2
St. Joseph Hospital	1
The Memorial Hospital	3
Upper Connecticut Valley Hospital	3
Valley Regional Hospital	3
Weeks Medical Center	3
Wentworth-Douglass Hospital	2

Maine

Hospital	Tier
Blue Hill Memorial Hospital	2
Bridgton Hospital	2
Calais Regional Hospital	2
Cary Medical Center	2
Central Maine Medical Center	2
Charles A. Dean Memorial Hospital	2
Down East Community Hospital	2
Eastern Maine Medical Center	2
Franklin Memorial Hospital	2
Goodall Hospital	2
Houlton Regional Hospital	2
Inland Hospital	2
Maine Coast Memorial Hospital	2
Maine Medical Center	2

Participating hospitals and their tiers

Maine (continued)

Hospital	Tier
MaineGeneral Medical Center	2
Mayo Regional Hospital	2
Mercy Hospital	2
Midcoast Hospital	2
Miles Memorial Hospital	2
Millinocket Regional Hospital	2
Mount Desert Island Hospital	2
Northern Maine Medical Center	2
Parkview Hospital	2
Penobscot Bay Medical Center	2
Penobscot Valley Hospital	2
Redington-Fairview Hospital	2
Rumford Hospital	2
Sebasticook Valley Hospital	2
Southern Maine Medical Center	2
St. Andrews Hospital	2
St. Joseph Hospital	2
St. Mary's Regional Medical Center	2
Stephens Memorial Hospital	2
The Aroostook Medical Center	2
Waldo County General Hospital	2
York Hospital	2

Rhode Island

Hospital	Tier
Kent Hospital	3
Landmark Medical Center	1
Memorial Hospital of Rhode Island	2
Miriam Hospital	3
Newport Hospital	2
Rhode Island Hospital	3
Roger Williams Medical Center	3
South County Hospital	2
Women & Infants Hospital	3

Vermont

Hospital	Tier
Brattleboro Memorial Hospital	2
Grace Cottage Hospital	2
Mount Ascutney Hospital & Health Center	2
Northeastern Vermont Regional Hospital	2
Springfield Hospital	2

How we tiered hospitals

Using national quality benchmarks, as well as plan medical expense information, we placed affiliated hospitals in Tier 1, Tier 2 or Tier 3.

In all three tiers, you'll find hospitals from Harvard Pilgrim's Honor Roll—recognizing local providers whose performances meet high quality, best-in-class industry standards. This means that while all Honor Roll recipients are recognized for outstanding quality, some practices are more cost efficient than others. That's why you'll find Honor Roll recipients in the three different tiers for cost and quality performance. To learn more about Harvard Pilgrim's physician and hospital Honor Rolls, visit www.harvardpilgrim.org/pghonorroll.

Ways to save on outpatient services

When you need x-rays, high-end radiology tests or lab work, what you pay depends on where you have the tests.

If you go to an independent lab or imaging center and not a hospital, Tier 1 cost sharing applies. If you go to a hospital, you pay Tier 1, Tier 2 or Tier 3 cost sharing depending on the hospital's tier.

Talking to your doctors about referring to independent labs and imaging centers may help you save money.

Want more information?

Visit www.harvardpilgrim.org/choicenet.

You can also call Harvard Pilgrim:

- If you're already a Harvard Pilgrim member, call Member Services with questions at **(888) 333-4742**. For TTY service, call (800) 637-8257. Representatives are available weekdays from 8 a.m. – 5:30 p.m., and until 7:30 p.m. on Monday and Wednesday evenings.
- If you're not yet a member, call **(800) 848-9995** on weekdays from 8:30 a.m. – 5 p.m.



This information refers to products and services offered by Harvard Pilgrim Health Care and its affiliates, Harvard Pilgrim Health Care of New England and HPHC Insurance Company.

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