

July 10, 2023

«business_name»
«mail_add1»
«mail_add2»
«mail_city», «mail_state» «mail_zip»

Important: Your Individual Health Coverage Will Not Be Available Next Year

HSA Account #: «member_code»

Dear «business_name»,

After careful consideration and evaluation, Health New England has made the difficult decision to no longer offer your current health plan for plans renewing on January 1, 2024. This means that you will need to choose a new plan for a January 1, 2024 effective date. The reason for non-renewal of your health plan is that Health New England will no longer be renewing or marketing health plans in the Worcester County area. This letter explains the options available to you.

Options available to you

- You may be able to choose a new health plan through different insurance companies, by working with
 - HSA Insurance at <https://hsainsurance.com/Home.aspx>. HSA Insurance is your trusted partner for your health coverage needs and will be assigning a licensed Benefits Consultant to your account 120 days prior to your renewal date to assist you with selecting a new plan. In the meantime, call us at (781) 228-2122 if you have any questions.
 - Massachusetts Health Connector at <https://www.mahealthconnector.org/>.
- You can choose to buy a new health plan directly from an insurance company or with the help of an agent or broker. But remember: If, based on your income, you are eligible for a subsidy, you can get that credit **only** if you buy a plan through the Massachusetts Health Connector.

Questions?

- Call your agent or broker.
- Call HSA Insurance at (781) 228-2122 or email sales@hsainsurance.com.
- To learn more about the Massachusetts Health Connector, visit the Massachusetts Health Connector website at [mahealthconnector.org](https://www.mahealthconnector.org) or call 1-877-MA-ENROLL or (877) 623- 6765. For TTY, call (877) 623-7773.

We look forward to working with you to review the coverage options that are available to you upon renewal.

Sincerely,

Naomi Francken
Director of Client Relations