



Corporate Office
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December 2021

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«mail_city», «mail_state» «mail_zip»

HSA Account Number: «member_code»

Dear Client,

Your current health insurance plan with Fallon Health is not being offered again in 2022. This means you will have to choose a different plan to meet your health care needs for next year. **You have not lost your health insurance for 2021; your current coverage remains in effect until March 31, 2022.** The purpose of this letter is to prepare you for what you need to do to ensure you have no interruption in coverage beginning April 1, 2022. HSA Insurance will continue to be here for you and to help you through this process.

What Do We Know Today?

We know your [2021 plan] with **Fallon Health** will be discontinued on March 31, 2022. You will not be able to renew your coverage with Fallon Health as they will no longer offer certain health plans in 2022.

We know you will be able to shop for and select a new plan offered by a different health insurance carrier beginning March 1, 2022 for an April 1, 2022 effective date. You will have until March 25, 2022 to make your decision, although HSA Insurance encourages you to take action well before then.

We know HSA Insurance is going to offer you, and others like you in the same position, a dedicated team and special process to choose a new plan and carrier that meets your individual needs. HSA Insurance will send you updates through electronic mail during February. You will have the chance to schedule an appointment with us through a special link we will provide. We will even call you in March if we don't hear from you.

The only thing we do not know today are the choices that will be available to you when Open Enrollment starts on March 1, 2022. Those are being finalized now and we will share them with you soon.

Remember, there is no need to take any action now. Our goal for you at HSA Insurance is to eliminate worry by minimizing concerns and avoiding any disruptions to your health care coverage. You will hear from us again shortly.

If you have any questions regarding your renewal, please contact your broker or HSA Customer Service by phone, 781-228-2222, via live chat at hsainsurance.com, or by email, customerservice@hsainsurance.com.

We appreciate your continued business.

Sincerely,
HSA Customer Service Team